

Welcome to Summer Camp at Discovery World!

We are excited to see you this summer! Please review all the information in this packet prior to camp start in order to have the best Summer Camp experience possible.

Camp Times

Monday - Thursday 9:30am - 4:15pm Friday 9:30am - 3:15pm

Extended Care

Extended Care is available for an additional charge. **Pre-registration is** required 24 hours in advance. Late registrations will not be accepted. Extended Care is required for:

- Campers that need to be dropped off prior to 9:00am.
- Campers that need to be picked up after 4:45pm (Mondays-Thursdays) or after 3:45pm (Fridays).

AM Care Session:

Mon-Fri 8:00am - 9:00am \$10 per camper per day

Free on the first day of a camp week to allow extra time for check-in procedures.

PM Care Session:

Mon-Thurs 4:45pm - 5:30pm \$10 per camper per day

PM Care Session:

Friday 3:45pm - 5:00pm \$10 per camper per day

Campers picked up after 5:30pm (Mon-Thurs) or 5:00pm (Fri) will be charged an additional \$5 for every 5 minutes late past the pick-up time.

PM Care will be held on the northwest side of the building. Pick up your camper from the front circle drive.

A \$20 fee will be instituted per session for any camper who participates in extended care but is not pre-registered, in addition to regular session fees. You can purchase extended care online or by phone by calling the Reservations Department at 414-765-8625.

Tax Information

Discovery World's federal ID is 391691578.

Need camp documentation for tax purposes? Contact the Reservations Department at reservations@discoveryworld.org.

Morning Drop-Off

Extended Care begins at 8:00am and requires pre-registration. Standard check-in begins at 9:00am. Drop-off for Summer Camp is at the curbside along Michigan St. on the north side of Discovery World. Follow signs to the Summer Camp Check-In area. Please stay in your vehicle and wait for Summer Camp Staff to come to you. Do not drop off your camper until you have been checked in by Summer Camp Staff.

Pick-Up Procedure

Pick-up begins at 4:15pm (Mon-Thurs) or 3:15pm (Fri). Each family will be provided with a map and directions for picking up their camper(s) and a Window Tag for their name(s). Please have Window Tags and an ID clearly displayed on the dashboard or passenger window upon arriving.

Early Pick-Ups

If a camper must be picked up early, we require that families arrange the time in advance by calling 414-765-8625, 414-765-1970, or emailing summercamp@discoveryworld.org. Early pick-ups are restricted during the last 45 minutes of the camp day. Families must pick-up their camper(s) before 3:30pm (Mondays-Thursdays) or before 2:30pm (Fridays). Pick-up requests after the times above will not be allowed and families must wait until normal check-out procedures begin. Early pick-up occurs at the front doors of Discovery World.

Authorized Pick-Ups

Anyone picking up a camper must show a valid ID **AND** be listed on the camper(s) authorized pick-up list. If families need to add an adult to a camper's authorized pick-up list, please contact the Summer Camp Staff before 2:00pm by calling **414-765-8625**, **414-765-1970**, or emailing **summercamp@discoveryworld.org**.

To Register for Camps

Online: discoveryworld.org/summer-camp

Call Reservations Department: 414-765-8625 (Mon - Fri, 8:00am - 4:00pm)

What to Bring

- A lunch each day. Campers are not permitted to purchase lunch at the DK Express Café or visit vending machines. A morning snack is provided by Discovery World for our youngest campers and for those with a late lunch period. Please inform staff about any food allergies. Campers may choose to bring their own snack to eat during scheduled snack times.
- Closed-toe, comfortable shoes. Campers will be moving around frequently.

 Sneakers are the best choice.
- A reusable water bottle labeled with the camper's name. Please note that
 water fountains are not necessarily available. Bottled water will be provided
 on an as-needed basis.
- Sunscreen/hat. Some camps leave the premises and/or spend a large portion of the day outdoors. Please note that Discovery World does not provide sunscreen and staff cannot assist campers with application.
- A change of clothes (underwear, shirt, pants/shorts) for campers in 1st-3rd grade. This can be left in a camper's backpack or bag.
- For campers enrolled in Learn to Sail camp: A complete change of clothes and a towel, including an extra pair of socks.
- Label ALL items with your camper's name.

What to Leave at Home

Discovery World makes every reasonable attempt to safeguard our campers' possessions. However, we suggest that each camper leaves the following personal items at home:

- Valuable items
- Phones
- Electronic devices (tablets, video games, etc.)
- Smartwatches

Texting, cell phone use, and games distract campers from being part of the camp community, so we require that all electronic devices be turned off and stored away during camp hours, including lunch and recess times. Summer Camp Staff reserve the right to hold any phone or electronic device in a secure location until the end of the camp day. Discovery World is not responsible for lost or stolen items.

If you need to contact your camper, please call **414-765-1970** or **414-765-8625** and ask for Summer Camp Staff to be contacted.

Cancellations

- Cancellation requests must be directed to the Reservations Department at least thirty (30) days before the camp start date.
- All accepted cancellations will receive a partial refund. An \$80 cancellation fee, per camp, applies to all cancellations.
- Cancellation requests made within thirty (30) days of the camp will NOT receive a refund.

Rescheduling

- Rescheduling requests must be directed to the Reservations Department at least thirty (30) days before the camp start date.
- All accepted reschedules will incur a \$25 rescheduling fee for each camp rescheduled AND for each time rescheduled. All rescheduling requests are subject to availability.
- Rescheduling requests made within thirty (30) days of the camp will NOT be granted.
 - Request Rescheduling or Cancellation
 - Request Early Pick-Up
 - Report an Absence
 - Add Authorized Pick-Up

Reservations Department

Mon - Fri, 8:00am - 4:00pm

414-765-8625

reservations@discoveryworld.org

Minimum Attendance Threshold

- Discovery World reserves the right to cancel a camp if it does not meet the minimum attendance threshold.
- If fewer campers register than is required for a camp to take place, Discovery
 World will notify parents/guardians at least two (2) weeks before the camp
 start/first date. In these cases, you can either switch to an alternative camp
 for no additional fee (pending availability) or receive a full refund.

Behavior

Discovery World reserves the right to remove any camper from camp if their behavior is overly disruptive, inappropriate, creates a safety hazard, or is in violation of listed policies. In such cases, the camper will be immediately removed from camp and asked not to return; possibly for the remainder of the camp and/or the remainder of the summer. In these cases, no refunds will be given.

Further Questions?

Registration:

Reservations Department 414-765-8625 reservations@discoveryworld.org

Camp Operations:
Summer Camp Team
414-765-1970
summercamp@discoveryworld.org



Frequently Asked Questions

Can I register my child for a camp outside of their grade level?

Sorry. Your child must be the correct age or entering the correct grade level of the camp as listed.

Will my child go on any field trips?

Some camps take offsite field trips. We'll let parents/guardians know in advance if their camper(s) will leave the museum property or Lakeshore State Park.

Will my child explore the museum during camp?

Campers will be in a private classroom focused on learning about their topic. If an exhibit makes sense with the camp topic or there's extra time in the day, campers might explore.

How does Discovery World deal with severe weather?

Keeping campers safe is our top priority. We constantly monitor the weather and adjust schedules, activities, and recess locations according to our policies and recommendations from the National Weather Service.

What if I need to cancel or change my Summer Camp reservation?

All cancellation and rescheduling requests must be made with the Reservations Department at least thirty (30) days before the camp's start date. You can view the Discovery World reservation policy on page 4 of this brochure. Please note: Changes to your camp reservation made at least thirty (30) days before the camp's start date will incur a \$25 rescheduling fee per camp or an \$80 cancellation fee per camp. Requests to reschedule or cancel made within thirty (30) days of the camp will not be granted or receive any refunds. All rescheduling requests are subject to availability.

Is my child permitted to bring a cell phone or other electronic device to camp?

Devices can be distracting, so we ask that all electronic devices be turned off and stored away during camp hours, including lunch and recess times. If a device is being used during camp hours, Summer Camp Staff reserve the right to hold on to it until the end of the day. If your child uses a device to monitor a health concern, please notify the Summer Camp Staff.

What if I need to drop off my child late or pick up my child early from camp?

We understand that your family has a busy schedule. If you need any timing accommodations, please notify Summer Camp Staff with as much notice as possible. Notifications can be sent by phone, email, or, as a last resort, in-person.

If you need to drop your camper off late, please accompany them to the front desk and wait with them until they get checked in.

Early pick-ups are restricted during the last 45 minutes of the camp day. If you wish to pick your camper up early, you must do so before 3:30pm (Mon-Thurs) or before 2:30pm (Fri). Pick-up requests after those times will not be allowed and you must wait until normal check-out procedures begin at 4:15pm (Mon-Thurs) or 3:15pm (Fri).

Does Discovery World have a Tax ID number we can use for filings for childcare?

Yes. If you are looking to use the Child and Dependent Care Credit, or if your employer offers reimbursement for summer camps, **Discovery World's federal tax ID is 391691578**.